Application for Warranty

Company	
Contact Person	
Contact Number	

Reason for Warranty

Terms of Warranty

- JMR is a distributor of reputable brands and our warranty policy are subjected to the warranty policies and procedures of the manufacturer and generally encompasses a thorough examination conducted by the manufacturer.
- The outcome of the warranty will be determined by the examination report. As we are subjected to the warranty policies and procedures of the manufacturer, we cannot replace a product or pass a credit before we have received feedback from the manufacturer.
- If a product pending warranty is to be replaced on a customer's request. The customer will be invoiced for the full amount of the product. Once it is deemed by the manufacturer that the product can be warranted, a Credit Note will be issued by the JMR Sales Consultant dealing with the claim.
- JMR will do their best to keep the customer informed throughout the process.
- If the warranty claim is rejected by the manufacturer, the reason for rejection will be communicated to the customer to prevent a similar situation from occurring in the future.
- The manufacturer's report is final and JMR does not take any liability for the information provided by any third party.

I acknowledge that I have read the terms of warranty.

Signature	Date